CSI Server Installation Guide 2024 | POS and Back Office Module

Welcome to our step-by-step guide for setting up your CSI Server Installation Guide 2024 on your system. Follow these detailed instructions to ensure a smooth installation process.

Step 1: Copy Rollout 2 Folder

1. **Copy "Rollout 2" Folder**: Begin by copying the "Rollout 2" folder and pasting it into the C drive.

Step 2: Create POS_INSTALLER Folder

2. **Create "POS_INSTALLER" Folder**: In the C drive, create a new folder named "POS_INSTALLER".

Step 3: Copy Required Folders

3. **Copy the "Rollout" Folder**: Navigate to "C:\Roll_out_2\POS\Others" and copy the "Rollout" folder. Paste it into "C:\POS_INSTALLER".
4. **Copy "jre7" Folder**: From "C:\Roll_out_2\POS\Others", copy the "jre7" folder and paste it into "C:\POS_INSTALLER\Rollout".

Step 4: Set Java Files to Run as Administrator

5. **Set Java Files Compatibility**: Go to "C:\POS_INSTALLER\Rollout\jre7\bin", right-click on all java files (java, javacpl, javaw, javaws), select the compatibility tab, and check "Run this program as an Administrator".

Step 5: Edit START.BAT File

6. **Edit START.BAT**: Open "C:\POS_INSTALLER\Rollout\START.BAT" using Notepad. Add the line "C:\POS_INSTALLER\Rollout\jre7\bin\" and save the file.

Step 6: Configure OfficeDetails.config

7. **Edit OfficeDetails.config**: In "C:\POS_INSTALLER\Rollout\system_configuration", open OfficeDetails.config using Notepad and delete all the text inside it.

Step 7: Execute Start.bat File

8. **Run Start.bat**: Execute the START.BAT file from "C:\POS_INSTALLER\Rollout". The CSI Server application should now open.

Step 8: Download Necessary Files

9. **Download Facility ID**: Enter the Facility ID (13 digit as PO29108217000) and click SAVE.
10. **Download Software**:
    - Set Source Directory as "C:\Roll_out_2\POS\Software"
    - Set Destination Directory as "C:\POS_INSTALLER"
    - Tick SQL Anywhere and 7 zip, then click Download
    - After the 7zip file transfer completes, untick 7zip, tick SQL Anywhere, and click Download again.
11. **Download Application**:

- o Set Source Directory as "C:\Roll_out_2\POS\Application"
- o Set Destination Directory as "C:\POS_INSTALLER"
- o Download files for Back Office, Counter, and Database (Choose 32 Bit or 64 Bit based on your PC).
12. **Download CASSO**:
    - o Set Source Directory as "C:\Roll_out_2"
    - o Set Destination Directory as "C:\POS_INSTALLER"

Step 9: Setup

13. **Configure Systems**: Enter "Machine IP" and select "Machine Type" and "OS Type" for Database, Back Office, and Counter.
14. **Copy Software**:
    - o Select Machine Type: Database
    - o Click on IP and copy files.
15. **Copy Application**:
    - o Select Machine Type: All three (one by one)
    - o Copy files.
16. **Copy CASSO**:
    - o Select Machine Type: Backoffice
    - o Copy files.

Step 10: Install

17. **Install Software**:
    - o Machine Type: Database only
    - o Select IP and install.
18. **Install Application**:
    - o Machine Type: Database
    - o Select IP and install, then click START DATABASE (single click only).
    - o If installation fails, unzip BO and COUNTER files from "C:\POS\Application" and retry.
19. **Install Back Office**:
    - o Machine Type: Back Office
    - o Select IP and install.
20. **Install Counter**:
    - o Machine Type: Counter
    - o Select IP and install.

Step 11: License

21. **Generate License**:
    - o Generate Report, then click Generate.
    - o Generate Report and Upload.

By following these steps, you will successfully install and configure your POS Installer. If you encounter any issues, please refer back to each step or contact our support team for assistance. Happy installing!