PPF Transfer to Bank from Post Office & Vice Versa

1. PPF Transfer from Post Office to Bank

Step 1: Zeroing of Interest in Post Office (HINTTM Menu)

- 1. Log in using the Postmaster credentials and invoke the **HINTTM** menu to zero out the interest for the current financial year.
- 2. Enter the PPF account number and select the start date as 01-04-YYYY (current financial year).
- 3. In the interest table code, choose 'Zero'.
- 4. The supervisor must then verify this entry.

Step 2: Account Closure and Transfer Initiation (HCAAC Menu)

- 1. The supervisor should access the **HCAAC** menu to initiate the closure of the account.
- 2. Choose the option 'Transfer' and enter the Postmaster account ID (0340) as the destination.
- 3. Select the closure reason as 'Transfer to Bank'.
- 4. The closure request should be verified by the supervisor.

2. PPF Transfer from Bank to Post Office

Step 1: CIF ID Creation and Account Opening (CPPFAO Menu)

- 1. Create a Customer Information File (CIF) ID if one isn't already available.
- 2. Log in as PA and use the **CPPFAO** menu to open a new PPF account.
- 3. Select the CIF ID, choose the option 'TRANSFER', and enter the old account number.
- 4. Input the correct account open date and maturity date (usually 31-03-YYYY).
- 5. The supervisor must verify the account opening through the **CPPFAV** menu. Note the newly created account number.

Step 2: Transaction Data Preparation and Upload

- 1. Before generating the text file, ensure the system date format is set to mm/dd/yyyy.
- 2. Use the provided Excel sheet template to list all transactions, ensuring the balance is accurate.
- 3. Mark the field 'Financial Year End Balance Identifier' as YES only for the last transaction of a financial year; for all other transactions, set it to NO.
- 4. The 'Transaction Date' and 'Value Date' should both follow the mm/dd/yyyy format.
- 5. Generate the text file by entering the account number created in Finacle, then click on the "Generate File" button.

Step 3: Upload and Verification of Transactions

- 1. In the Counter PA login, access the **HTRFTOUN** menu, select the generated text file, and enter /dop as the 'Destination Directory'.
- 2. Once the message 'File uploaded successfully' is displayed, proceed to the CTUPLD menu.
- 3. Enter the new account number and the file name exactly as it appears, then confirm the 'Data uploaded successfully' message.

Step 4: Final Processing and Verification

- 1. Log in as Supervisor and go to the **CTPROC** menu, select 'Verify', and enter the account number. The transactions will appear; click on 'SUBMIT'.
- 2. Switch to PA login and again access the **CTPROC** menu, select 'Process', enter the account number, and click on 'SUBMIT'. A screen showing transaction ID details will be displayed.
- 3. Verify the current year's transactions in the **HACLI** menu and previous years' transactions in the **CTINQ** menu.