

F.NO. *CB-25/53/2020-FS*

Government of India
Ministry of Communications
Department of Posts
(F.S. Division)

Dak Bhawan, New Delhi
Dated: 17.05.2022

To,
All Head of Circles/Regions,


Sub: NEFT/RTGS facility for POSB Account holders-reg.

Sir/Madam,

This is regarding roll out of NEFT/RTGS facility for POSB accounts which is going to be made operational for POSB account holders from 31.05.2022.

Standard Operating Procedure for Payment Channel Division, Bengaluru (Annexure I), Standard Operating Procedure for end users of Post Offices (Annexure II) and Standard Accounting Procedure (Annexure III) are attached herewith. It is therefore requested to circulate this to all concerned for information, necessary action and guidance. Wide publicity about the availability of NEFT/RTGS facility to POSB account holders may also be made through notice boards/Information Board of all the Post offices in Public area.

This issues with the approval of the Competent Authority.


(Puneet Bijaraniya)
ADG (FS II)

Encl: Annexure I, Annexure II & Annexure III

Copy to:

1. Sr. PPS to Secretary (Posts)
2. PS to Director General (Postal Services)
3. PPS/PS to Addl. Director General (Coordination)/ Member (Banking)/Member (Operations)/ Member(Personal)/Member (Planning & HRD)/Member (PLI)/Member(Tech)/AS&FA.
4. Addl. Director General, APS New Delhi
5. Chief General Manager, BD Directorate/Parcel Directorate/PLI Directorate.
6. Sr. DDG (Vig & CVO)/Sr. DDG (PAF)
7. Director, RAKNPA/CGM, CEPT/ Directors of all PTCs
8. Director General, P&T (Audit), Civil lines, New Delhi.
9. Secretary, Postal Services Board/All DDGs.
10. All General Managers, Finance/Director Postal Accounts/DDAP.
11. Chief Engineer (Civil), Postal Directorate.
12. All recognised Federations/Unions/Associations.
13. The US, MOF (DEA), North Block New Delhi
14. GM, CEPT Mysuru for uploading the order on the India Post website.
15. Guard File.